



### Client Boarding/Play care Intake Form

This form is to be filled out once a year for every client. It is important for us to have information on the pet's background. This information assists with care. For more than one pet, please fill out a form for each additional pet you will be bringing.

Drop off date/time: \_\_\_\_\_ Pick up date/time: \_\_\_\_\_

Owner Name \_\_\_\_\_ Phone Number \_\_\_\_\_

Emergency contact: \_\_\_\_\_ Phone Number \_\_\_\_\_

Pet Name \_\_\_\_\_ Birth Date / Age \_\_\_\_\_

Gender  Male  Female Spayed/Neutered?  Yes  No Species  Cat  Dog

Friendly with opposite species?  Yes  No Breed \_\_\_\_\_ Color \_\_\_\_\_ Microchipped?  Yes  No

Veterinarians Name/Phone \_\_\_\_\_

Brand of Food: \_\_\_\_\_ Cups per meal: \_\_\_\_\_ Meals per day: \_\_\_\_\_

Does he/she eat immediately or "graze" all day? \_\_\_\_\_

example: eats twice daily and bowl is picked up if not finished or leave it out and they eat when they want.

If your pet does not eat well, may we add something to entice eating?  Yes  No

Any food allergies \_\_\_\_\_ Reaction: \_\_\_\_\_

Food aggression? \_\_\_\_\_ Any health issues? (Diabetes, arthritis, etc.) \_\_\_\_\_

RABIES EXPIRATION: \_\_\_ - \_\_\_ - \_\_\_ DPP EXPIRATION: \_\_\_ - \_\_\_ - \_\_\_ BORDETELLA EXPIRATION: \_\_\_ - \_\_\_ - \_\_\_

Please provide a copy or photo of their most recent vaccinations or Titer Testing for our records prior to arrival.

(Pets exempt from immunization must have a written statement from veterinarian.)

Where does your pet sleep? \_\_\_\_\_ Is your dog crate trained?  Yes  No

What commands does your pet know? \_\_\_\_\_

#### Please check all behaviors that apply to your pet \*

- Not housebroken.  Does not allow us to do their nails.  Must be muzzled at the vet.  Whines & barks in crate/kennel.
- Overactive/Hyper.  Play bite.  Digs in yard.  Runs away.  Chews destructively.  Difficult at bath time.  Is shy.
- Aggressive towards dogs.  Aggressive towards cats.  Nuisance barker/whiner.  Jumps on people.  Pulls on leash.
- Urinates when excited/scared.  Guards toys/food/space/people.  Sniffs or eats from counter tops.  Stresses easily.
- Growls at people.  Doesn't come when called.  Bolts through open doors  Jumps on furniture.  Has separation anxiety

Is there any additional information you would like to tell us about your dog? \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

When was the last time your pet has played in a group setting with 5 or more pets? \_\_\_\_\_

- I give permission for my pet to play with other pets both inside and outside while staying at Happy Tails Pet Service.
- I prefer that my pet be taken outside alone, and I prefer that my pet NOT be allowed to play with other pets.

**If I have given permission to allow my pet(s) to participate in any group activity, I understand and acknowledge that there are risks inherent when dogs co-mingle, including, but not limited to, bites, scratches, and sore muscles. I understand and agree that my pet(s) may be photographed, videotape and/or recorded and that Happy Tails Pet Service retains all rights to use images/recordings. I understand and agree that Happy Tails Wagging Pet Service is relying on my representation of my pet's health and behavior. I agree to all terms and conditions as specified herein and within Happy Tails Wagging Pet Service policies and procedures document.**

Print

Signature

Date

"Mi Casa es Su Casa"

crystal@happytailspetservice.com

SPRING HILL, FLORIDA 347-985-5424



### **HAPPY TAILS WAGGING PET SERVICE POLICIES AND PROCEDURES**

- ✚ If your pet is exhibiting any symptoms that may suggest illness such as sneezing, coughing, wheezing, runny eyes or nose, vomiting, lethargy, or diarrhea, please do not bring your pet to play care or boarding.
- ✚ Dogs with flea or tick problems will be treated at your expense.
- ✚ Although we accept un-neutered males and un-spayed females, females in heat are **NOT** accepted; Happy Tails Pet Service is not responsible for unplanned breeding.
- ✚ We cannot guarantee that toys, blankets, or beds will be kept in the same condition as brought in so please keep valuables at home. **\*\*\*For safety reasons, tennis balls and rawhides are NOT allowed.\*\*\***

**Abandoned Pet Procedure:** Unless otherwise required by applicable law, if you fail to pick up your pet(s) by the designated time and have failed to make satisfactory alternative arrangements with one, we will continue to provide basic service to ensure the pet's health and safety, and charges will continue to accrue. We will make best efforts to contact you using the information you provided, advising you that if your pet(s) is not picked up within a reasonable time, your pet(s) will be deemed to be abandoned. You understand that you may lose ownership of your pet(s) under these circumstances.

**Food and Feeding:** Because changing diet can upset a pet's stomach, we ask you to bring your pet's own food in a sealed and labeled container. Please bring more than enough for your pet's entire stay. If your pet requires a special diet and the supply you provide is exhausted we will make every effort to procure the specific food and you will be charged for the quantity purchased as well as a procurement fee.

**Medications:** If your pet is on medication, please bring more than enough of each for your pet's entire stay. If the supply of medications you provided is exhausted during your pet's stay, Happy Tails Pet Service will make every effort to procure essential medications only, and you will be charged for the quantity purchased as well as a procurement fee.

**In event of Emergency:** I understand that Happy Wagging Pet Service is not a veterinary establishment and does not practice veterinary medicine. I understand and agree that if my pet(s) become ill or injured, or if the state of the pet's health requires medical attention, Happy Tails Wagging Pet Service, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the pet. Happy Tails staff will make their best efforts to notify me in the event of a serious illness or injury using the contact information I have provided. I understand that I am responsible for providing updated contact information. Owners of elderly dogs (approaching end of life) need to know that if in the event the pet passes on while in our care, our policy is to transport pet to vet on file (within 15 miles) where he/she will be held until owner reaches vet for further arrangements. If vet is closed or outside of transport distance, then we will transport to nearest 24 hr facility.

I/We agree to hold Happy Tails Wagging Pet Service LLC, and its members, directors, officers, agents, and owner of the premises and any employee of the aforementioned parties, harmless from any and all claims for loss of injury which may be alleged to have been caused directly or indirectly to any person or thing by the action of my dog. And I/We further agree to hold aforementioned parties harmless from any claim for loss of my dog by disappearance, theft, death or otherwise, and from any claim or damage or injury to the dog, whether such loss, disappearance, theft, damage or injury be caused or alleged to be caused by the negligence of the organization or any of the parties aforementioned, or by the negligence of any persons, person, or any other cause or causes. I/We assume the sole responsibility for and agree to pay for any and all expenses that may be caused by my dog to any or all personal or animal in such a case that medical treatment should be required. I will not charge the aforementioned or its representatives with punitive damages. I certify that I am the actual owner of the dog, or I am the duly authorized agent of the actual owners. I have read and understand all of the statements in this agreement and agree to be bound by the above agreements. I agree to meet all the financial requirements.

**By completing and signing, I agree to all terms and conditions as specified herein and within Happy Tails Wagging Pet Service policies and procedures document.**

Print    Pet/Owner    Name

Signature

Date